



FRANCESCO BUSCAINO



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Loreto Aprutino (PE)



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ABOUT ME

A passionate system engineer. I tend to make use of modern technologies to build stable, secure, and reliable systems. Currently pursuing a degree in engineering, I am dedicated to continuous learning and development. Additionally, my active social engagement demonstrates my commitment to making a positive impact in the community.



EDUCATION

[08/2019 – CURRENT] - **L-8 INGEGNERIA DELL'INFORMAZIONE** @Univaq

My studies in this field provide me with a strong foundation in both theoretical concepts and practical applications, enhancing my ability to address complex engineering challenges.

[09/2014 – 07/2019] - **INFORMATICA** @IIS A. Volta

The education I received at IIS A. Volta provided me with a solid grounding in technical and scientific subjects, fostering critical thinking and practical skills. This comprehensive high school training was pivotal in shaping my passion for IT, leading me to choose it as a lifelong pursuit.



WORK EXPERIENCE

[09/2021 – CURRENT] - **SYSTEM ENGINEER** @MetisoftSPA

I design, implement, and manage IT systems for companies of different sizes and industries. My role involves supervising helpdesk operations and resolving complex issues when necessary. I specialize in IAAS Cloud and On-Premise infrastructure on Azure and VMware, and I am proficient in managing products such as Fortinet (Fortigate and FortiAnalyzer), Microsoft 365, and TrendMicro. Recently, I have been engaged in managing Linux systems for the delivery of web applications, further enhancing my technical expertise.

[07/2019 – 08/2021] - **IT CONSULTANT** @ADGInformatica

I was the primary contact for all customers, providing helpdesk support, maintaining and repairing hardware and software solutions. My responsibilities included managing Stormshield firewalls, designing and deploying Yeastar VOIP systems, Windows Server, planning and maintaining Acronis Backup solutions and Kaspersky Antivirus.



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[2017 – 2018] - **IT TRAINEE** @CCS & @SHS

As an IT Manager (Trainee) at CCS and as a Helpdesk Support (Trainee) at SHS. During this time, I learned to provide helpdesk support, maintain and repair hardware and software solutions, address AD-DS issues, and manage network maintenance and issues.



SKILLS

Technical Skills: I excel in designing, implementing, and managing IT systems, proficient in both on-premise and cloud infrastructures (Azure, VMware). My expertise includes effective helpdesk management and resolving hardware/software issues for seamless operations.

Software and Tools: I am skilled in Windows Server, Debian and related management and monitoring software. Additionally, I have experience with configuring Microsoft 365 administration for enhanced productivity and collaboration, Apache/Tomcat and docker for web services.

Soft Skills: I've developed strong communication and problem-solving skills through leadership roles, such as president of the youth council of Loreto Aprutino. I excel in managing complex situations calmly and efficiently, with effective time and resource management across work, academics, and community engagements.



CERTIFICATIONS & AWARDS

AZ-305: Designing Microsoft Azure Infrastructure Solutions
AZ-104 Microsoft Azure Administrator
Trend Micro Cloud One - Workload Security Technical Essential
YEASTAR CERTIFIED TECHNICIAN
QNAP ADVANCED TRAINING
CISCO CCNA - Cyber Security Essential
COMAU - Use and Programming robotic arms
1st project for MIUR "Buone Pratiche" PNSD Bologna (EX Robot)



LANGUAGES

🇬🇧 ENGLISH

B1

Cambridge certified

🇮🇹 ITALIAN

Mother tongue

🇫🇷 FRENCH

A1

Cambridge certified



SOCIAL ENGAGEMENT

I am deeply committed to community involvement and have actively contributed as president of the youth council in my hometown. Through this role, I have championed initiatives that promote youth participation and leadership, securing funding and support for various projects. I've developed strong advocacy and negotiation skills, collaborating effectively with diverse stakeholders to achieve impactful outcomes. This experience has not only enriched my understanding of community dynamics but also honed my ability to lead and inspire positive change through collaborative efforts.



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